February 21, 2021

NEWS RELEASE

<u>MyTurn</u> software launches this morning, only scheduling vaccination appointments against COVID-19 for Kern County residents in Phase 1a

This morning, California's MyTurn system went live for residents in Kern County. However, it is only scheduling vaccination appointments for individuals in Phase 1a. Currently, MyTurn is only allowing those who are 65 and older or healthcare workers to make an appointment for a COVID-19 vaccine.

While the State is working to advance vaccine eligibility to individuals in Phase 1b, it is undetermined when those appointments will become available. The MyTurn system now determines who is eligible to receive the vaccine.

While the State informed the County that the eligibility criteria in the system would be updated to reflect the current eligible groups for this morning's launch, unfortunately, that is not the case. The County cannot adjust the eligibility criteria in the system, as it is controlled by the State. It is unknown when the State will update the eligibility criteria in their software. In the meantime, those who are now eligible for a vaccine in Kern County, but not able to make an appointment in the MyTurn system can visit kernpublichealth.com for an interactive map of vaccine providers in Kern.

However, anyone can still register on MyTurn to get notified when they're eligible to make an appointment to get vaccinated against COVID-19. Again, appointments are currently open for people in Phase 1a at the Mass Vaccination Clinic at the Kern County Fairgrounds and they can register for both first and second dose appointments.

If you received your first dose at the fairgrounds site between February 3rd and February 20th, you will receive a call a week prior to your second dose date at the phone number you provided during your first visit. If you do not receive a call, please call 321-3000 to schedule your second dose appointment.

For more information, visit MyTurn.ca.gov or call (833) 422-4255.

For additional questions, please contact Ally Triolo at (661) 308-6805.

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